

Data protection information letter in accordance with EU Regulation 679/2016 (General Data Protection Regulation) - Guests

Dear guest,

Herewith we would like to inform you in terms of Art. 13 of the GDPR about how your personal data is processed.

Data controller:

Hotel Ander

Kronplatz Touristik Srl

Via Campo Tures 1 - 39031 Brunico - Italia

Tel: +39 0474 551469

E-Mail: info@hotelander.com

Purpose and object of data processing:

We process your personal data and any possible fellow travellers in compliance with the applicable data protection regulations in order to provide our services and/or to accommodate you. Among others, the following data may be subject to processing:

- ✓ Anagraphic data, e.g., name, address, contact data, birth data, nationality
- ✓ Identity card and travel document
- ✓ Payment data
- ✓ Duration of stay
- ✓ License plate
- ✓ Personal preferences & additional services (e.g., type of room)
- ✓ Health information relevant to your protection, for example allergies (if volunteered by you)

If you do not provide us with the necessary data, it will not be possible for us to fulfil our pre/contractual obligations and as a result we will not be able to accommodate you.

Recipients of personal data:

To the extent necessary and/or if required by law in the course of providing our services, your personal data may be disclosed to third parties/viewed by third parties). In the course of the reporting obligations, your personal data will be forwarded to public authorities (such as reporting to the ASTAT or, for example, to the bursar's office).

Your data will not be transferred to non-EU countries. Automated decision-making including profiling is not used.

External suppliers, such as the external IT service provider, may also have access to personal data under certain circumstances. Data processors have been appointed in writing as processors in accordance with Art. 28 of the GDPR.

Legal basis of the data processing operations:

- ✓ Fulfilment of pre-contractual/contractual measures (Art. 6 par. 1 b GDPR)
- ✓ Fulfilment of legal obligations (Art. 6 par. 1 c GDPR), for example, reporting obligations
- ✓ Obtaining your voluntarily given consent (Art. 6 par. 1 a GDPR), for example, newsletter
- ✓ Legitimate interests (Art. 6 par. 1 f GDPR), for example, processing in the internal system



Storage period of personal data:

The duration for the storage of your personal data is determined by the legal obligations and the duration of our business relationship. Fiscally relevant data is retained for 10 years. If you have agreed to receive a newsletter, this data will be stored until revoked.

Your rights:

You can exercise your rights free of charge at any time: right to access (Art. 15 GDPR), right to rectification (Art. 16 GDPR), right to erasure (Art. 17 GDPR), right to restriction of processing (Art. 18 GDPR), right to data portability (Art. 20 GDPR), right to object (Art. 21 GDPR).

Please contact the above data controller.

You also have the right to lodge a complaint with the Italian supervisory authority for data protection "Garante per la protezione dei dati personali".

